

July 2024

Dear Parent(s) / Carer(s)

Change of Catering Provider at Nunthorpe Academy

I am pleased to inform you that from Monday 2 September, Aspens will be the new catering provider for Nunthorpe Academy. Aspens will provide Nunthorpe with the level of resources, expertise and support required to transform the quality of food services and put student health and wellbeing at the heart of our Academy; they will also be reducing the School Meal Price to £2.70.

The existing contract with our current supplier (Dolce) will expire on Sunday 31 August 2024; we would like to take this opportunity to thank them for their support during their time at the Academy with us.

Aspens has been established since 2008, operate in over 900 settings serving 50 million meals every year. They pride themselves on the strong relationships they build with students, parents and school teams. They have studied the Academy's ethos and vision and have outlined how they will support the Academy by:

- **Ready** They will improve the structure of the team at Nunthorpe, changing the ethos to quality first, fresh food led and modern approach committing the resources to ensure the continuous development and improvement of the service.
- **Respectful** Ensuring value for money, diversity and inclusion, you can be confident every student will have the opportunity to eat well at school, irrespective of their background, budget, lifestyle choices or appetite.
- Safe Their service will become part of the fabric of school life and a contributing factor in attracting students and staff to Nunthorpe, the catering team are fully trained to provide a safe environment for students and to fulfil their safe-guarding and pastoral responsibilities.

They are also investing in providing a fully integrated biometric facial recognition payment system and parents will be able to 'top up' their accounts using Parent Pay platform which the school currently use for other items. Parents will need to Opt-In to using this biometric system via a Google on-line form submission or via a letter, details to follow.

If you have any queries or concerns please do not hesitate to contact the Academy on 01642 310561 or <u>finance@nmat.co.uk</u>.

Yours sincerely

Kate Kell Head of School

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